

Mr Ian Trenholm
Chief Executive
Care Quality Commission

By email ian.trenholm@cqc.org.uk

2 February 2021

Dear Ian

I am writing following concerns raised by members, regarding significant delays incurred in the process of registration changes at the Commission.

We have been informed that current delays are between 16-20 weeks and that some changes dating back to September 2020 have still not been assigned inspectors.

As I am sure you are aware, the delay affects the transfer of dental practices via sales as the documentation with CQC is essential for transactions to be completed. One industry specialist involved in this market indicated that about 79% of the sales in progress for a calendar year are stuck in the log jam.

Whilst I understand that COVID has affected the world we all work in, the repercussions for delay are significant as colleagues are unsure of the capital gains changes that may occur from 1 April, and so many are desperate to secure transactions within the current financial year.

I wonder if you can reassure that a plan is in place to rectify the backlog. I would be more than happy to discuss this further if you believed helpful.

Yours sincerely



Eddie Crouch
Chair
British Dental Association

cc John Milne, **National Dental Professional Advisor**