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A Mind For Business - Get Inside Your Head To Transform How You Work	Gibson, A	Pearson, 2015
A Passion for Excellence	Peters, TJ ; Austin, N	: Fontana, 1986
A Primer in Positive Psychology	Peterson, C	Oxford University Press, 2006
A Quality Auditing Manual	Fox, MJ	: Technical Communications Publishing, 1993
A Way of Being	Rogers, CR	Houghton Mifflin, 1996
Achieving Quality Standards: A Step-by-Step Guide to BS5750 ISO 9000	Munro-Faure, L ; Munro-Faure, M ; Bones, E	: Pitman Publishing, 1993
Antifragile: Things That Gain From Disorder	Taleb, NN	Penguin, 2013
Are you Managing?	Stemp, P	: Nicholas Brealey, 1988
Assertiveness: How to Be Strong in Every Situation	Potts, C; Potts, S	Capstone, 2013
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Becoming a New Manager : Expert Solutions to Everyday Challenges	Hill, LA	Harvard Business School Press, 2008
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Competitive Advantage - Creating and Sustaining Superior Performance (New Edition)	Porter, ME	Free Press, 2004
Competitive Strategy - Techniques for Analyzing Industries and Competitors	Porter, ME	: The Free Press, 1980
Contagious - How to Build Word of Mouth in the Digital Age	Berger, J	Simon & Schuster, 2014
Continuing Professional Development in the UK	Friedman, AL; Davis, K; Phillips, M	PARN, 2001
Customer Service and Support	Armistead, C ; Clark, G	: Pitman London, 1992
Customer Service for Dummies (3rd Ed)	Leland, K; Bailey, K	Wiley Publishing, 2006
Customers For Life: How To Turn That One-Time Buyer Into A Lifetime Customer (Revised Edition)	Sewell, C; Brown, P	Crown Business, 2002
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ECDL 4 - The Complete Coursebook for Microsoft Office XP	Munnell, B; Holden, P	Prentice Hall, 2003
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Effective Records Management: Practical Implementation of BS ISO 15489-1 pt 2	McLeod, J	British Standards Institute, 2002
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Emotional Intelligence Coaching: Improving Performance for Leaders, Coaches and the Individual	Neale, S; Spencer-Arnell, L; Wilson, L	Kogan Page, Ltd 2009
Emotional Intelligence: Managing Emotions To Make A Positive Impact On Your Life And Career	Hasson, G	Capstone, 2014
Enchantment: The Art of Changing Hearts, Minds and Actions	Kawasaki, G	Portfolio Penguin, 2011
Ensuring Your Business Achieves and Profits from BS 5750 Registration	Fox, MJ	: Technical Communications Publishing, 1993
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Essential Leadership: Develop Your Leadership Qualities Through Theory and Practice	Cameron, E; Green, M	Kogan Page, 2017
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Everyone Needs a Mentor: Fostering Talent in Your Organisation	Clutterbuck, D	Chartered Institute of Personnel and Development, 2004
Evidence-Based Management: How to Use Evidence to Make Better Organizational Decisions	Barends, E; Rousseau, DM	Kogan Page, 2018
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Getting to Yes: Negotiating an Agreement Without Giving In (New Ed)	Fisher, R; Ury, W	Random House Business, 2012
Getting Work Done	Harvard Business School	Harvard Business Review Press, 2014
Good Small Business Guide: How to Start and Grow Your Own Business 2Rev Ed edition	A & C Black	A & C Black, 2006
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Great Answers to Tough Questions at Work	Dodd, M	Wiley Capstone, 2016
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Hot Spots: Why Some Companies Buzz with Energy and Innovation - and Others Don't	Gratton, L	FT Prentice Hall 2007
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How the Wealthy get that Way	Silker, EL	Silk Pages Publishing, 2003
How to be a Productivity Ninja: Worry Less, Achieve More, Love What You Do	Allcott, G	Icon Books, 2014
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How To Be Assertive In Any Situation	Hadfield, S; Hasson, G	Prentice Hall Life, 2010
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How to Grow Your Business for Entrepreneurs	Blyth, A	Pearson Prentice Hall Business, 2009
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Invisible Women: Exposing Data Bias in a World Designed for Men	Criado Perez, C	Chatto & Windus, 2019
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Know Your Net - Intranet and Internet Computing for Your Business	Digital Equipment Corporation	: Digital, 1996
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Leaders Eat Last - Why Some Teams Pull Together and Others Don't	Sinek, S	Portfolio Penguin, 2014
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Leadership Skills Handbook - 90 Essential Skills You Need To Be a Leader	Owen, J	Kogan Page, 2017
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Presentations And Public Speaking - The Lessons From Stand-Up Comedy	Lowry, RJ	Createspace, 2014
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Self-Confidence - The Remarkable Truth of Why a Small Change Can Make a Big Difference (2nd Ed)	McGee, P	Capstone, 2012
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Small Business Home Consultancy Series - Quality Management Systems for Dentists - BS EN ISO 9002:	Kite Consultants Ltd ; Isoplan	: Kite Consultants Ltd/Isoplan, 1994
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Start It Up - Why Running Your Own Business is Easier Than You Think	Johnson, L	Portfolio Penguin, 2013
Stepping Up - How To Accelerate Your Leadership Potential	Wood, S; O'Keefe, N	Pearson Education, 2018
Sticky Marketing: Why Everything In Marketing Has Changed and What To Do About It	Leboff, G	Kogan Page, 2011
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T A Today: A New Introduction to Transactional Analysis (2nd Ed)	Stewart, I; Joines, V	Lifespace Publishing, 2012
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