A
Access to information held by the practice
Adoption leave and pay policy
Annual leave (holiday) policy and form
Associate contract - England and Wales
Associate contract - Northern Ireland
Associate contract - private practice
Associate contract - Scotland
Associate contract (ortho) - England and Wales
Associate-performer activity summary spreadsheet
Associate-performer information
Associate-performer reference request
Associate-performer remuneration spreadsheet - monthly
Associate-performer remuneration spreadsheet - UDA
Associate-practice owner code of practice
Audit - patient waiting times
Audit - radiographs
Audit - record keeping
Audit spreadsheet - bitewing
Audit spreadsheet - digital bitewing
Audit spreadsheet - periapical

B
Bullying and harassment policy
Business continuity and disaster recovery policy

C
Cashflow forecast template
Chairside hours calculation
Chairside hours worksheet
Cleaning schedule example
Clinical governance policy
Code of practice for employed dentists
Commitment to staff policy
Complaints handling policy
Complaints letters - NHS
Complaints letters - private
Complaints record
Confidentiality policy
Consent form
Consent form for photographs
Consent form for sedation
Consent policy
COSHH controls checklist

D
Data processing consent form
Data protection code of practice
Data protection code of practice for patients policy
Data security policy
Debt recovery letters
Decontamination of laboratory items
Direct access - patient leaflet
Direct access - practice policy
Disciplinary procedure
Disciplinary procedure letters

E
Electronic privacy - patient notice
Email and internet usage policy
Emergency leave policy
Employment contract
Employment contract variation
Environmental policy statement
Equal opportunities policy
Equality and diversity policy
Exit interview questions

F
Fire action notice
Fire risk assessment
Flexible working policy
FOIA - guide to information
FOISA - guide to information (Scotland)

G
GDC standards - patient leaflet
Grievance procedure
Grievance procedure letters

H
Hand hygiene
Harassment by patients - policy statement
Health and safety policy
Health and safety self-assessment audit
Healthcare waste audit
Healthcare waste disposal policy
Hepatitis B - vaccine response letter
Hourly rate calculation
Hourly rate worksheet
Hygienist or therapist - self-employed contract

I
Indicative price list
Induction programme
Infection control (England) - annual statement
Infection control policy - England and Wales
Infection control policy - Northern Ireland
Infection control policy - Scotland
Infection prevention code
Inoculation injuries
In-practice capitation scheme leaflet
In-practice scheme agreement
In-practice scheme application form
In-practice scheme direct debit mandate
IRMER - employers written procedures
Irrevocable deed of assignment - Scotland and NI
Irrevocable deed of assignment (reassignment) - Scotland and NI
Irrevocable deed of assignment letter - Scotland and NI

J
Job application form
Job descriptions
Job interview assessment form
Job interview letter
Job interview questions
Job offer letter

L
Learning log - formal
Learning log - informal
List of Expert Updates - since v3.1 - Models and Advice

M
Manual cleaning
Manual handling assessment
Manual handling techniques
Maternity and parental leave and pay policy
Maternity leave plan
Mobile phone policy
Moving instruments to and from an LDU

N
New patient - practice standard and questionnaire
New patient satisfaction questionnaire
NHS gift register
NHS remedial or breach notice letter (agreement)
NHS remedial or breach notice letter (disagreement)
NHS remedial or breach notice letter (termination)
NHS remedial or breach notice letter (variation)

O
Oral cancer - team roles and responsibilities
Oral cancer risk factors audit

P
Partnership agreement
PASS model procedures
Patient group direction template
Patient letter - missed appointment
Patient questionnaire
Patient safety - untoward incidents policy
Payment - bill and instalments
Performance appraisals
Personal development plan
Postal surveys
Practice closure - patient notification
Practice closure - safe storage and retrieval of records
Practice fees and payments policy
Practice information leaflet
Practice meeting agenda and notes
Practice newsletters
Practice sales and TUPE letters
Practice-patient responsibilities
Pre-employment checks
Prescribing and dispensing policy
Private prescription form

Q
Quality assurance policy

R
Radiation - HSE notification
Radiation - patient notice about lead aprons
Radiation checklist
Radiation equipment testing
Radiation protection file
Records management policy
Recruitment monitoring form
Recruitment policy
Redundancy letters
Redundancy policy
Reference request
Referral letters
Referral procedures
Referral to hygienist
Revocable mandate (Scotland and Northern Ireland)
Risk assessment for dental practice
Risk assessment for DSE
Risk assessment for hepatitis B
Risk assessment for pregnant and nursing mothers
Risk assessment for trainee nurse
Risk assessment for work-experience student

S
Safeguarding policy
Scenario 1 Example of a witness statement
Scenario 1 Notes from investigatory telephone call
Scenario 1 Notice of suspension letter
Scenario 2 Letter of complaint
Scenario 2 Witness statement 1
Scenario 2 Witness statement 2
Selecting new equipment
Sickness absence (long term) letters
Sickness absence (short term) letters
Sickness and injury absence policy
Sickness self-certification form
Social media policy
Staff satisfaction survey
Step 2 Invitation letter.
Step 4 - Deciding on formal written warning letter
Step 4 - Deciding on summary dismissal letter
Stress policy

T
Training agreement (dental nurses)
Training policy
Training review record
Treatment plan and estimate

U
Underperformance and whistleblowing policy

V
Validation, maintenance and testing autoclaves
Violence and aggression policy
Violent incident report form

W
Welcome letter
Working together
Working with amalgam policy